

Please detach this application and drop it off at the office, or put it in an envelope and mail it today!



With eStatements, you can:

- Access your monthly/quarterly savings and checking statements faster, from wherever you choose – at home, at work, or when traveling.
- Be assured that your statement is a secured document requiring a usercode/password login authentication to access it.
- Review up to 12 months previous statements
- Have quick access to other credit union services via links provided by the credit union.
- View newsletters, inserts, or other communications with your statement.

To view your eStatements, all you need is Internet access, an established e-mail address, and a free software program, Adobe Acrobat Reader 6.0.1 or higher, that is available for downloading at the eStatement website.

If you'd like to access your credit union statements via the Internet, simply fill out the application on the inside and stop by, or fax to 207-834-6190, or mail it to the address on the back of the application.



SERVING OUR COMMUNITIES
Aroostook, Hancock, Penobscot,
Piscataquis, and Washington counties

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Rev. 10/21

Acadia eStatement Agreement and Application

Access your credit union statement via the Internet



Acadia Federal Credit Union eStatement Agreement

1. Electronic Statement

This Agreement governs the eStatement service provided by Acadia Federal Credit Union. Please read it carefully. In this Agreement, the words “you,” “your” and “yours” mean each and every person who utilizes the eStatement service. The words “we,” “us,” “our” and “Credit Union” mean Acadia Federal Credit Union. The words “the service” refer to the eStatement service as defined below.

The Credit Union provides you with monthly and/or quarterly statements of your account(s) at the Credit Union. These statements include certain disclosures required by Federal and State regulators. The Credit Union will provide you with your statements, with applicable disclosures, electronically in accordance with the provisions of this Agreement. The statements and disclosures provided to you electronically are called the “eStatement.” The “eStatement service” means the services the Credit Union provides to you under this Agreement.

You acknowledge receipt of this Agreement and agree to be bound by all the terms and conditions contained herein. You further agree to follow all instructions provided to you in connection with the service. The terms and conditions included in this Agreement are in addition to the terms and conditions of any and all other account or loan agreements you may have with the Credit Union, including all disclosures made pursuant to such agreements. You agree to abide by any terms and conditions which may be added to this Agreement because of future enhancements to the service.

2. The Service

Using your personal computer and designated usercode and password, you can access your statements 24 hours per day, 7 days per week, as long as your credit union offers the service. You will be provided with instructions as to how to access your statements upon your consent to obtaining this service. When you receive your statement, you should review it carefully and either print or save the file for your records.

3. Your Rights Under the Law

a) Non-electronic Statement

You have the right to have your statement provided or made available to you in paper or non-electronic form. In order to obtain a paper copy of your electronic statement, you must contact the Credit Union in writing.

b) Withdrawal of Consent

You have the right to withdraw your consent to have your statements provided in electronic form. There are no conditions, consequences or fees in the event you withdraw your consent. To withdraw consent you must notify the Credit Union in writing.

c) Duration of Consent

Your consent to have your statements provided electronically applies for each statement provided after we have received your consent and will continue until you withdraw your consent in accordance with paragraph 3(b) of this Agreement.

d) Accurate and Updated Information

In order to obtain your statements electronically, you must provide the Credit Union with an accurate email address. If the email address you provide is not accurate, the Credit Union assumes no liability for sending the statement notification to such address.

If you change your email address, you must provide us with your new address. You must also provide us with updated information any time that information is needed to provide your statements electronically. To provide an updated email address or other information, you must notify the Credit Union in writing.

4. Hardware and Software Requirements

The following hardware and software are required for access to and retention of your statements electronically.

Minimum system requirements

For best results, your system should meet the following **minimum** requirements:

For PC

- Pentium II processor
- 64 MB of RAM
- 800 x 600 screen display setting
- Standard keyboard and mouse
- Internet connection

- Microsoft Internet Explorer® 7 – 9 or Firefox 5 – 11
- PDF Reader

For Macintosh

- PowerPC G3 processor
- 64 MB of RAM
- 800 x 600 screen display setting
- Standard keyboard and mouse
- Internet connection
- Firefox® 5 – 11
- PDF Reader

If the hardware or software requirements needed to access and retain your statements change, the Credit Union will provide you with a statement of the revised hardware and software requirements. In the event of such change, you will have the right to withdraw consent to receive your statements electronically without the imposition of any fees for the withdrawal of consent and without the imposition of any other conditions or consequences. You must consent to continue to receive your statements electronically after such hardware and/or software change in the same manner in which you must initially consent to receive the statements electronically under this Agreement.

5. Consent

In order to obtain your statements electronically, you must signify your consent in a manner that reasonably demonstrates that you can access the statements electronically. The Credit Union will provide you with instructions as to the procedure for such consent.

6. Termination of Agreement and Service

You may cancel this Agreement and terminate the service at any time by withdrawing your consent under paragraph 3(b) of this Agreement. The Credit Union may terminate this Agreement or the Service at any time by giving you 30 days’ notice in writing or electronically. Termination of this Agreement and/or the services will not affect obligations to the Credit Union that are outstanding as of the date of termination.

7. Amendments

The Credit Union may amend this Agreement at any time. You will receive notice of any such amendments in accordance with applicable law.

Sign up today!

I would like to receive my monthly and quarterly share/share draft statements of my Credit Union accounts electronically. I acknowledge receipt of the eStatement Agreement, which sets forth the terms of my use and my rights and obligations in connection with the eStatement services.

Yes! Please sign me up for eStatements!
I will be notified via e-mail when I can access my current monthly/quarterly statement at the eStatement web site.

First Name _____

Last Name _____

Member Account Number _____

Telephone Number (____)_____

e-mail Address_____

Social Security # _____ - _____ - _____

(for identification only)

I authorize Acadia Federal Credit Union to discontinue sending me my statements of my Credit Union accounts via the U.S. mail and to provide my statements to me electronically. I understand that my electronic statement information will be available to me via the Internet through a secured usercode/password login authentication and that I must consent to the receipt of my statements electronically in a manner that reasonably demonstrates that I can access the statements electronically, in accordance with the procedures provided to me by the Credit Union. I also understand that I may receive additional messages and email notifications from the Credit Union.

Signature _____

Date _____